



A non-profit community EMS organization

23 December 2004

PRESS RELEASE

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FOR IMMEDIATE RELEASE

DVA AMBULANCE TO PURCHASE DISPATCH SOFTWARE

At their December meeting the DVA Ambulance, Inc. Board of Directors approved the purchase of computer aided dispatch (CAD) software. This software purchase is in response to increased call volume and a desire to more efficiently dispatch ambulances, thus providing better service to our patients and the community.

The software selected is distributed by Zoll Data Systems of Broomfield, CO and specifically designed for EMS dispatch centers. Among the many features of this software is the ability to automatically provide the location of a call on highly accurate maps and simultaneously pass call information onto the responding ambulance crew via alphanumeric pagers. Currently these steps are performed manually by dispatchers when they receive a call. The software is expected to be installed and fully operational by mid February 2005.

DVA Ambulance Inc. is a private non-profit organization headquartered in Durand with ambulance bases in Shiawassee and Genesee Counties. DVA's dispatch center is located in Durand. DVA primarily responds to emergency calls for ambulance service received from 911 centers and private callers.